





# ZOE SIMPLY REVOLUTIONARY



With Renault ZOE, a new automotive era has begun. Tomorrow's technology taking care of you and the environment you live in today.

Imagine roads free of engine noise, with no  $CO_2$  or NOx emissions, a city where you can breathe more easily. Does that appeal to you?

With ZOE, rediscover the pleasure of motoring every morning: driving is a relaxed experience. A car that is clean on the outside and clean on the inside; one that you can communicate with remotely. No more queuing at petrol stations, you just have to plug it in. You save time and effort.

Come along and test drive Renault ZOE and you'll see why we're excited by it.



## **EXPRESSION**

#### **Technology**

7kW Z.E. ready domestic wallbox fitted at your home

ABS with EBD (Electronic Brake Distribution) and emergency brake assist Carminat TomTom® navigation system

Chameleon™ charger allowing recharge between 30 mins and 9 hours Charging cable (Type 2 Mode 3) with Z.E. bag

Climate control air conditioning with temperature and humidity sensors Cruise control / speed limiter

Eco-mode with activation / deactivation button

Econometer, battery gauge, and integrated mileage counter

Electronic brake distribution (EBD)

Electronic stability control (ESC) with anti-skid regulation (ASR) and understeer control (CSV)

Hill start assist

R.A.I.D. (Renault Anti Intruder Device) automatic door locking Range OptimiZEr: Heat pump, bi-modal braking system and Michelin ENERGY<sup>TM</sup> E-V tyres

R-Link voice controlled 7" touchscreen multimedia device

Z.E. Connect: remote monitoring of battery charge and estimated range

Z.E. Voice (low speed pedestrian warning)

#### Interior

4 x 20 W Classic radio with 2 front and 2 rear double cone speakers and single antenna  $\,$ 

Air upholstery

Front driver and passenger airbags

Front side body and head airbag for driver and passenger

Glovebox (7 litres)

Height adjustable 3-point front seatbelts with pretensioners

Height adjustable headrests on outer rear seats

ISOFIX fittings on outer rear seats and front passenger seat

Passenger airbag (can be deactivated to fit child seat)

Reach and height adjustable steering wheel

Three-point side rear seat belts with load limiters

Tyre repair kit

USB port, Jack, SD multimedia, Bluetooth handsfree phone capability and voice control

Z.E. Pre-conditioning of interior temperature from inside vehicle (activate air con / heater whilst charging)

### Exterior

#### Deadlocking

LED (Daytime Running Lights)

15" Michelin ENERGY™ E-V tyres with 15" Aerobase wheel trims

Black rear door handles with ZOE designer signature

Body coloured front door handles

Bi-halogen optical projector front headlights

Door mirrors electrically operated and heated

R.A.I.D. (Renault Anti Intruder Device) automatic door locking

#### **Options**

16" Michelin ENERGY™ E-V tyres with Aerotronic 16" alloy wheels 3D Digital sound system by Arkamys $^{\mathsf{TM}}$ , double aerial, two woofers, two rear double-cone speakers, and two tweeters

Metallic paint

Western European mapping

Z.E. Digital (remote access to App store, e.g. email access)

Z.E. Interactive: remote battery charging and remote activation of air-con / heater

Z.E. Live Services (HD traffic updates, speed camera alerts, google search and weather forecasts)



## DYNAMIQUE ZEN

Additional Equipment to Expression

#### **Technology**

Rear parking sensors

Hands-free key card

Z.E. Interactive: remote battery charging and remote activation of air-con / heater

#### Interior

3D digital sound system by Arkamys™, enhanced radio reception, two woofers, two rear double-cone speakers, and two tweeters

Cleanable luxury protective mats

Driver and passenger sun visors with courtesy mirror

Front and rear electric windows with driver one-touch anti-pinch mechanism

Leather steering wheel and gearknob

Rear pockets on the back of passenger seat

Zen "Take Care" by Renault: active scent diffuser, ioniser and toxicity sensor for maximum cabin comfort

Zen interior with Teflon™ treatment for maximum seat protection

#### **Exterior**

16" Michelin ENERGY™ E-V tyres with Aerotronic 16" alloy wheels Automatic wipers with rain sensors and automatic front lights

#### **Options**

Metallic paint

Tech Run 17" alloy wheels\*

Western European mapping

Z.E. Live Services (HD traffic updates, speed camera alerts, google search and weather forecasts)

\*Only available with Standard tyres for 17" alloy wheels (approx 6 miles reduction in NEDC range)



## DYNAMIQUE INTENS

Additional Equipment to Expression

#### **Technology**

Hands-free key card

Rear parking camera with on-screen visualisation

Z.E. Interactive: remote battery charging and remote activation of air-con / heater

#### Interior

3D digital sound system by Arkamys™, enhanced radio reception, two woofers, two rear double-cone speakers, and two tweeters

Cleanable luxury protective mats

Driver and passenger sun visors with courtesy mirror

Front and rear electric windows with driver one-touch anti-pinch mechanism

Intens upholstery

Leather steering wheel and gear knob

Rear pockets on the back of passenger seat

#### **Exterior**

16" Michelin ENERGY™ E-V tyres with Aerotronic 16" alloy wheels Automatic wipers with rain sensors and automatic front lights

#### **Options**

Metallic paint

Tech Run 17" alloy wheels\*

Western European mapping

Z.E. Live Services (HD traffic updates, speed camera alerts, google search and weather forecasts)

\*Only available with Standard tyres for 17" alloy wheels (approx 6 miles reduction in NEDC range)



## COLOURS

#### SOLID NON METALLIC PAINT



NON METALLIC RENAULT i.d. PAINT







**EXPRESSION** DYNAMIQUE ZEN DYNAMIQUE INTENS

Gidelei Wille 309	Arctic Write QNC	icebery blue nrn
0	0	0
0	0	0
0	0	0

#### METALLIC PAINTS











**EXPRESSION** DYNAMIQUE ZEN DYNAMIQUE INTENS

Energy Blue RNV	Calico Grey KNV	Neptune Grey KNR	Brazil Brown CNF	Diamond Black GNE
0	-	0	0	-
0	0	0	0	<del>-</del>
0	-	0	0	0

Standard (therefore no cost) O = Optional - = Not available. It should be noted that printing limitations do not permit the subtle paintwork shades on these pages to be shown with absolute accuracy.

## INTERIORS AND UPHOLSTERY

#### **EXPRESSION**





Expression upholstery

#### DYNAMIQUE ZEN





Zen upholstery

Intens upholstery

#### DYNAMIQUE INTENS







Aerobase 15" wheel trims



Aerotronic 16" alloy wheels



Tech Run 17" alloy wheels\*

	EXPRESSION	DYNAMIQUE ZEN	DYNAMIQUE INTENS
Aerobase 15" wheel trims	•	-	-
Aerotronic 16" alloy wheels		•	•
Tech Run 17" alloy wheels	-	<u> </u>	0

■ Standard ○ = Optional - = Not available
 \*Only available with Standard tyres for 17" alloy wheels (approx 6 miles reduction in NEDC range).

## **ZOE**

## STYLE









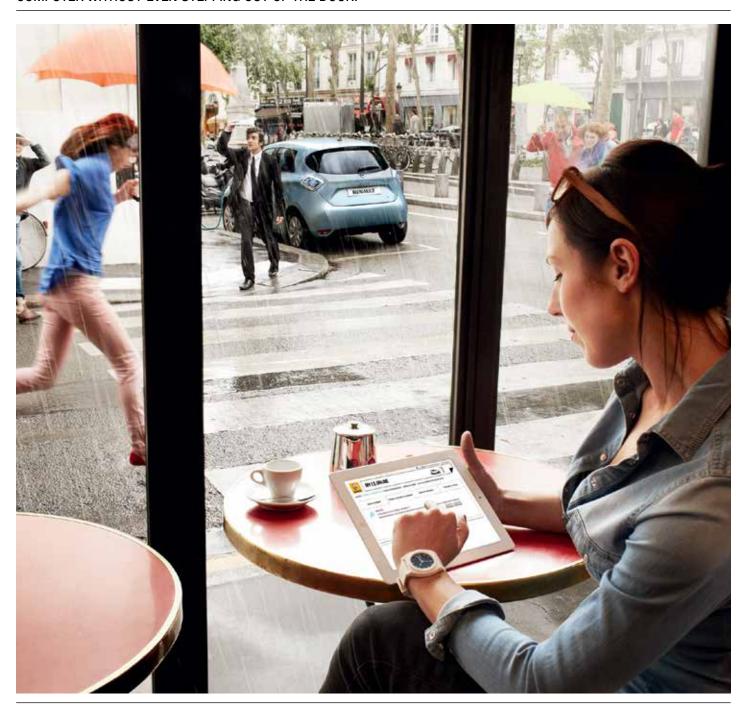


WE ALL WANT STYLE IN OUR LIVES, AND ZOE CUTS A DASH WHEREVER SHE'S SEEN. THE SLIMLINE HEADLIGHTS, SWOOPING ROOFLINE, AND HIDDEN REAR DOORS CREATE A GREAT FIRST IMPRESSION, EVEN FROM A DISTANCE... BUT ZOE CONTINUES TO IMPRESS UP CLOSE. SEE HOW MANY NEAT LITTLE DETAILS YOU CAN SPOT AROUND THE CAR; FROM THE CHEEKY 'DIMPLES' TO THE DESIGNER'S FINGERPRINT, ZOE HAS JUST AS MUCH PERSONALITY AS YOU DO.

## **CONNECTED TO YOUR VEHICLE**

# RENAULT R-LINK

IT'S THE UK - SO IT'S PROBABLY RAINING. YOU'RE GOING TO HAVE TO STAY A LITTLE LONGER THAN EXPECTED IN THE CAFÉ... MAY AS WELL MAKE THE MOST OF THINGS AND START CHARGING YOUR ZOE RIGHT NOW. WHY NOT SWITCH ON THE HEATING TOO SO THAT YOUR CAR IS LOVELY AND WARM WHEN YOU GET IN? ALL THIS FROM YOUR SMARTPHONE OR COMPUTER WITHOUT EVEN STEPPING OUT OF THE DOOR.



- 1. Display ZOE's driving range and locate charge points. 2. Listen to the radio or to music on your mobile system, look at your photos, or watch videos.
- **3.** Make a few phone calls (hands-free, of course).



**4.** Retrieve your e-mails or tweets and stay connected. **5.** In your ZOE, just as from your tablet or smartphone, you can purchase apps from the R-Link Store (news, travel, games, e-mail, and social networks) or make the most of the pre-installed apps. **6.** You can instantly see the driving range available to you and how much battery charge you've got left via your smartphone thanks to the My Z.E. Connect Pack. You can also begin charging immediately or programme the battery to charge and set the pre-conditioning in your ZOE for the following morning using the My Z.E. Inter@ctive pack, which is standard on Dynamique Zen and Dynamique Intens.

## **60 PATENTS:**

## WHAT FOR?

SO YOU CAN DRIVE AROUND IN A CAR THAT GIVES YOU EVERYTHING YOUR CURRENT VEHICLE DOES, WITH MORE CONNECTIVITY AND STYLE YET LESS HASSLE, NOISE AND STRESS, AND A BEST-IN-CLASS DRIVING RANGE. LET'S TAKE A CLOSER LOOK AT THE STATE-OF-THE-ART TECHNOLOGIES THAT ALLOWED THE ZOE TO ACHIEVE A DRIVING RANGE OF 130 MILES\* ON A SINGLE CHARGE DURING ITS APPROVAL PROCESS.

ZOE is the first mass-produced electric vehicle with an official NEDC\* driving range of over 120 miles\*\*. But what does this figure mean? Just like any other vehicle approval process, it is performed under ideal driving conditions (no heating or air conditioning is used). The results allow a true comparison to the performance of other electric vehicles. As is the case for internal combustion vehicles, speed, hills, driving style, and the use of heating or air-conditioning will all have an impact on the actual driving range. So, for example, on a suburban road, you might generally achieve around 62 miles in the winter season and 90 miles in the warmer seasons.

#### THE RANGE OPTIMIZER SYSTEM

This groups together three major innovations that make ZOE's performance possible. What are they?

#### · New-generation regenerative braking

The battery receives energy not only each time the car decelerates when the driver takes his/her foot off the accelerator but also, and this is what's new, when the driver presses the brake pedal.

#### Heat pump

Rather than drawing on the battery, the 'reverse-air conditioning' system captures energy from the air to warm, or cool, the cabin. One single system that performs two functions!

#### • MICHELIN ENERGY™ E-V Tyres

Specially designed for Renault ZOE, they offer ultralow resistance when driving. They have the same road handling and braking capacity as the Michelin tyres used on other vehicles.

#### **OPTIMIZE THE DRIVING RANGE WITH RENAULT ZOE**

Renault ZOE offers you a wide range of measures to maximise your driving range.

#### · Pre-conditioning

This allows you to programme the heating or air conditioning while ZOE is still charging. In this way the power used to create the ideal cabin temperature does not deplete the battery.

#### · Eco mode

The Eco button moderates air-conditioning or heating power and performance for greater driving range.

#### Eco-driving tips

ZOE can help give you advice on how to make the most of the energy at your disposal.



\*NEDC: New European Driving Cycle, the European standard for emissions and consumption, is a method for measuring fuel consumption based on identical tests carried out on all types of vehicles in Europe, whether they are internal combustion, electric, or hybrid. It is therefore an objective test for comparing performance between models of various manufacturers. There are two parts to the test. The vehicle is put on a roller bench and driven through the same urban cycle (cycle ECE-15) three times, followed by a single extra-urban cycle. The average of these four cycles gives the average NEDC range. Please see the technical specifications page for more details on range. \*\*The official NEDC driving range is 121 miles with 17" wheels.

## **THINK**

## ELECTRIC

WE DESIGNED ZOE SO THAT IT IS SIMPLE TO USE, A PLEASURE TO DRIVE, AND EASY FOR EVERYDAY LIFE. FOR EXAMPLE, WE'VE USED LESS GLASS IN THE DESIGN TO HELP THE CLIMATE CONTROL WORK MORE EFFICIENTLY. AS FOR THE UNDERFLOOR BATTERY, IT LOWERS THE CENTRE OF GRAVITY, WHICH ENSURES GOOD ROAD HANDLING AND MAXIMISES THE INTERIOR SPACE OR THE BOOT VOLUME.

#### THE CHAMELEON™ CHARGER

ZOE is the first electric vehicle to be fitted with the Chameleon<sup>™</sup> Charger patented by Renault. The Chameleon adapts to the various power levels available for charging. This innovation means Renault ZOE is compatible with standard charging (6 to 9 h), accelerated charging (80% in 1 h)<sup>†</sup> or rapid charging (80% in 30 min). All this using one single charger.



#### **CHARGE POINTS ON THE RENAULT R-LINK**

R-Link features TomTom navigation which will show charge points near you - or on your route.

#### THE BATTERY

Just like the other models in the Renault Z.E. Range, ZOE is fitted with a lithium-ion battery, offering great performance. It is very simple to charge, even when it is fully discharged. It can be recycled at the end of its life.

- ZOE is environmentally friendly: no smell, very quiet, and zero g/km of CO<sub>2</sub> (while in use).<sup>‡</sup>
- ZOE maximizes recycling: Renault ZOE is 85% recyclable by mass and includes 9% recycled plastic (100% in the case of the battery).
- ZOE features an electric engine with a wound rotor putting out 65 kW or 87 hp.
- ZOE allows instant acceleration and pick-up even at low revs, thanks to the 220 Nm peak torque available at full force from just 250 rpm.

<sup>†</sup>Battery charged from a public charge point. <sup>‡</sup>Zero CO<sub>2</sub> emissions from the tailpipe.

Underfloor battery for maximum interior space and boot volume.
 Only one third of the vehicle is glazed to make it more stylish and improve energy efficiency.
 Space for five people.
 338 litres boot volume.
 New-generation regenerative braking.
 MICHELIN ENERGY™ E-V tyres.
 Heat pump.
 Chameleon™ charger: three possible charging modes using one single charger.

## STANDARD EQUIPMENT AND OPTIONS

EXPRESSION	DYNAMIQUE ZEN	DYNAMIQUE INTENS	
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STANDARD EQUIPMENT	EXPRESSION	DYNAMIQUE ZEN	DYNAMIQUE INTENS	
Z.E SPECIFIC EQUIPMENT				
7kW Z.E. ready domestic wallbox fitted at your home	•	•	•	
Chameleon™ charger with a charging time of between 30 minutes and 9 hours depending on power supply¹¹)	•	•	•	
Charging cable (Type 2 Mode 3) with Z.E. bag	•	•	•	
Cleaning kit	-	•	-	
Cleanable luxury protective mat Discovery Pack: e-mail, R-Link tweet, Renault Assistance, and weather	-	•	•	
Eco-mode button	•	_	_	
Front charger socket (charging flap under the Renault logo)	•	•	•	
Power saver, battery gauge and integrated mileage counter	•	•	•	
Range OptimiZEr system: Heat pump, bi-modal braking system and Michelin ENERGY E-V tyres <sup>(2)</sup>	•	•	•	
TFT display with trip computer and driving style indicator	•	•	•	
Z.E. Connect (remote monitoring of battery charge and estimated range)	•	•	•	
EXTERIOR				
15" Michelin ENERGY™ E-V tyres with 15" 'Aerobase' wheel trims	•	-	-	
Body coloured front door handles	•	•	•	
Hidden rear door handles				
Tyre repair kit  Z.E. Signature: Renault logos in blue chrome				
and rear Z.E. badge	•	•	•	
OPTIONS	EXPRESSION	DYNAMIQUE ZEN	DYNAMIQUE INTENS	TOTAL RETAIL PRICE
OPTIONS COMMUNICATION	EXPRESSION			RETAIL
	EXPRESSION			RETAIL
COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones'				RETAIL PRICE
COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna TECHNOLOGY Western European mapping	0	ZEN •	INTENS	E350.00
COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna  TECHNOLOGY  Western European mapping Front and rear parking sensors	0	ZEN	INTENS	RETAIL PRICE
COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna  TECHNOLOGY  Western European mapping Front and rear parking sensors  Rear parking sensors with on-screen vizualisation	) )	ZEN  O  O	• O	£350.00 £110.00 £350.00
COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna  TECHNOLOGY  Western European mapping Front and rear parking sensors  Rear parking sensors with on-screen vizualisation  R-Link LIVE Services 3 year subscription	0	ZEN	INTENS	£350.00 £110.00 £350.00
COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna  TECHNOLOGY  Western European mapping Front and rear parking sensors  Rear parking sensors with on-screen vizualisation	) )	ZEN  O  O	• O	£350.00 £110.00 £350.00
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COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna  TECHNOLOGY  Western European mapping Front and rear parking sensors  Rear parking sensors with on-screen vizualisation  R-Link LIVE Services 3 year subscription  Z.E SPECIFIC EQUIPMENT  Z.E. Interactive (remote battery charging and remote activation of air-con / heater) 3 year subscription  EXTERIOR  16" Michelin ENERGYTM E-V tyres with 16" 'Aerotronic' alloy wheels	) )	• • • • • • • • • • • • • • • • • • •	• · · · · · · · · · · · · · · · · · · ·	£350.00 £110.00 £350.00 £350.00 £150.00 £150.00
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COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna  TECHNOLOGY  Western European mapping  Front and rear parking sensors  Rear parking sensors with on-screen vizualisation  R-Link LIVE Services 3 year subscription  Z.E SPECIFIC EQUIPMENT  Z.E. Interactive (remote battery charging and remote activation of air-con / heater) 3 year subscription  EXTERIOR  16" Michelin ENERGYTM E-V tyres with 16" 'Aerotronic' alloy wheels  17" Michelin tyres with 17" 'Tech Run' alloy wheels  Metallic paint	)	• • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • •	£350.00 £110.00 £350.00 £350.00 £150.00 £150.00 £400.00 £310.00 £495.00 £255.00
COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna  TECHNOLOGY  Western European mapping  Front and rear parking sensors  Rear parking sensors with on-screen vizualisation  R-Link LIVE Services 3 year subscription  Z.E SPECIFIC EQUIPMENT  Z.E. Interactive (remote battery charging and remote activation of air-con / heater) 3 year subscription  EXTERIOR  EXTERIOR  17" Michelin ENERGYTM E-V tyres with 16" 'Aerotronic' alloy wheels  17" Michelin tyres with 17" 'Tech Run' alloy wheels  Metallic paint  Metallic Renault i.d. paint	)	O - O O O O O O O O O O O O O O O O O O	• • • • • • • • • • • • • • • • • • •	£350.00 £110.00 £350.00 £350.00 £150.00 £150.00 £400.00 £310.00 £495.00 £595.00
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COMMUNICATION  4x35W 3D Digital sound by Arkamys: 2 speakers + 2 front tweeters + 2 rear 'bicones' speakers + double antenna  TECHNOLOGY  Western European mapping  Front and rear parking sensors  Rear parking sensors with on-screen vizualisation  R-Link LIVE Services 3 year subscription  Z.E SPECIFIC EQUIPMENT  Z.E. Interactive (remote battery charging and remote activation of air-con / heater) 3 year subscription  EXTERIOR  16" Michelin ENERGYTM E-V tyres with 16" 'Aerotronic' alloy wheels  17" Michelin tyres with 17" 'Tech Run' alloy wheels  Metallic Renault i.d. paint  Non-metallic Renault i.d. paint  ACCESSORY PACKS†  Protection pack  Luxe pack	O O O O O O O O O O O O O O O O O O O	ZEN  O O O O O DYNAMIQUE ZEN O O O O	INTENS  INTENS  DYNAMIQUE INTENS  O	£350.00 £110.00 £350.00 £350.00 £150.00 £150.00 £400.00 £495.00 £2595.00 £225.00 TOTAL RETAIL PRICE £340.00 £230.00

• = Standard (therefore no cost) O = Optional -= Not available (1) 80% battery charge from a rapid-charge terminal (2) Not available with the 17" aluminium alloys †Accessories pricing includes fitting



### **HOW IT MAKES SENSE**

## BATTERY HIRE

IT'S SIMPLE AND UNIQUE TO RENAULT: YOU BUY THE VEHICLE AND HIRE THE BATTERY. THAT MAKES YOUR Z.E. MORE AFFORDABLE AND GIVES RENAULT THE CHANCE TO OFFER YOU HIGH LEVELS OF REASSURANCE AND COMPLETE PEACE OF MIND.



No worries – complete 24/7 roadside assistance, even if you run out of charge.



Battery performance is guaranteed to at least 75% of it's original charge capacity. If not, we'll repair or replace it.



You only pay for what you need — you tell us how many miles you'll do and how long you'd like to keep your Z.E.; we personalise your battery hire monthly payment to your own individual requirements.



You enjoy your Z.E. while we keep its heart healthy. It's that easy.

## **WALL-BOX**



No fuss, clean, easy - these are all things that we love about Electric Vehicles. But to make your life even easier and give you the maximum enjoyment of your new Renault ZOE, we have teamed up with British Gas to take advantage of a government grant of up to 75% support\*. We will offer you a free domestic Wall-box, fitted at your home, as part of your purchase. Its 7kW capacity means that your ZOE's battery can be recharged from completely flat to 100% in just 3 to 4 hours, and Z.E. Ready certification means it'll work perfectly with the car. But the convenience doesn't just end at home; along with your Wall-box, you'll also be entitled to a national network card giving you access to a network of hundreds of charging points around the UK until 31st March 2014. The inbuilt smart data technology will help you keep track of how much energy you're using and your carbon savings with a simple smartphone app. As long as you have off-street parking and a GPRS signal, you're eligible. Full terms and conditions will be available on www.renault.co.uk.



"If you'd like to know more about the government domestic recharging scheme, please visit www.gov.uk/government/publications/domestic-chargepoint-grant-guidance-for-chargepoint-suppliers

## PRICING

MODEL	INSURANCE GROUP	BASIC PRICE (£)	VAT 20% (£)	TOTAL RETAIL (£)	TOTAL RETAIL PRICE AFTER PICG	MANUFACTURER'S 'ON THE ROAD' PRICE AFTER PICG*
Expression	15E	14,827.78	2,965.56	17,793.34	£13,345.00	£13,995.00
Dynamique Zen	16E	16,161.11	3,232.22	19,393.33	£14,545.00	£15,195.00
Dynamique Intens	16E	16,161.11	3,232.22	19,393.33	£14,545.00	£15,195.00

#### PICG - PLUG IN CAR GRANT

In order to help reduce carbon emissions in the UK, the Government has launched the Plug in Car Grant (PiCG) scheme which is intended to run from January 2011 to 31st March 2015. The scheme will be managed by OLEV (Office for Low Emission Vehicles) who are a cross Government team within the Department for Transport. This scheme provides a grant of 25%, up to a maximum value of £5,000, towards the cost of a new ultra-low carbon car, which is provided to a consumer at the point of purchase. The grant is applied to the Basic Price of the vehicle (including VAT but excluding delivery charge, first registration fee and any optional extras).

\*Manufacturer's "On The Road" Recommended Retail Price Includes delivery to the dealer premises, number plates, a one-litre bottle of oil for all cars and two one-litre bottles of oil on Trafic, 12 months government road fund licence (depending on CO<sub>2</sub> emissions) and First Registration Fee at £55. Other goods or services supplied by agreement between the customer and the Dealer are not included.

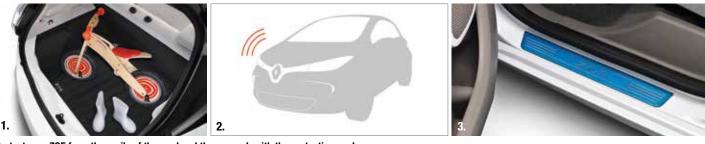
## BATTERY HIRE

Monthly battery rental pricing, including VAT and assistance for all breakdowns:

ANNUAL MILEAGE	UP TO 7,500	9,000	10,500	12,000
36M + contract	£70	£77	£85	£93
24M contract		+	£10	
12M contract +£10				



## **ACCESSORIES** PROTECTION PACK



Protect your ZOE from the perils of the road and the car park with the protection pack.

**1. Boot liner:** The custom-made boot liner allows you to place various items in the boot (especially dirty items) and is a good way of protecting the original carpet. **2. Alarm:** The essential accessory to ensure the car's security. It will protect effectively from theft of the car and objects inside it. **3. Door sill trim:** Add an extra touch of class to your Renault ZOE.

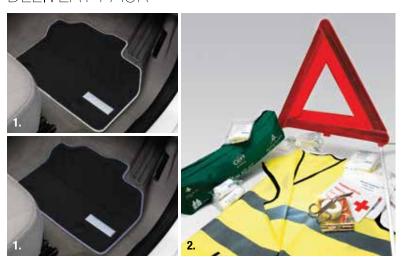
## LUXE PACK



Enhance the comfort, practicality and style of your ZOE with the Luxe pack.

1. Rear Head restraint: Improve passenger comfort with the central rear head restraint. Available in a range of colours to match the car's interior trim. 2. Central armrest: For improved driver comfort, the central armrest also provides a practical storage area. Available in Blue, Light Grey, or Black. 3. Boot net: Prevent your belongings from getting damaged on the move with the boot net.

## DELIVERY PACK



Premium mats: Available in two different colours to harmonise with your car colour choice, these
made to measure carpet mats will protect your car's carpet.
 Safety kit: Complete kit including a
warning triangle, a thermal blanket, a vest and a first aid kit.

## PREMIUM DELIVERY PACK





Upgrade your delivery pack with the special Z.E. designed mats. They simply clip into the pins the vehicle comes fitted with. Made from rubber, they are easy to clean.

## DIMENSIONS









BOOT VOLUME (litres)	
Boot height under shelf	338
Boot with rear seat folded	1,225

H         Unladen height         1,562           H1         Unladen height with tailgate open         2,028           J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685			
B         Overall length         4,084           C         Front overhang         839           D         Rear overhang         657           E         Front track         1,511           F         Rear track         1,510           G         Overall width on moulding strips/with wing mirrors         1,730 / 1,945           H         Unladen height         1,562           H1         Unladen height with tailgate open         2,028           J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening he	DIME	NSIONED DRAWING (mm)	
C         Front overhang         839           D         Rear overhang         657           E         Front track         1,511           F         Rear track         1,510           G         Overall width on moulding strips/with wing mirrors         1,730 / 1,945           H         Unladen height         1,562           H1         Unladen height with tailgate open         2,028           J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	Α	Wheelbase	2,588
D         Rear overhang         657           E         Front track         1,511           F         Rear track         1,510           G         Overall width on moulding strips/with wing mirrors         1,730 / 1,945           H         Unladen height         1,562           H1         Unladen height with tailgate open         2,028           J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,380           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	В	Overall length	4,084
E         Front track         1,511           F         Rear track         1,510           G         Overall width on moulding strips/with wing mirrors         1,730 / 1,945           H         Unladen height         1,562           H         Unladen height with tailgate open         2,028           J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,380           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	С	Front overhang	839
F         Rear track         1,510           G         Overall width on moulding strips/with wing mirrors         1,730 / 1,945           H         Unladen height         1,562           H1         Unladen height with tailgate open         2,028           J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,384           M1         Rear elbow width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	D	Rear overhang	657
G         Overall width on moulding strips/with wing mirrors         1,730 / 1,945           H         Unladen height         1,562           H1         Unladen height with tailgate open         2,028           J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685		Front track	1,511
H         Unladen height         1,562           H1         Unladen height with tailgate open         2,028           J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	F	Rear track	1,510
H1         Unladen height with tailgate open         2,028           J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	G	Overall width on moulding strips/with wing mirrors	1,730 / 1,945
J         Unladen boot sill height         724           K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	Н	Unladen height	1,562
K         Ground clearance, laden         120           L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	H1	Unladen height with tailgate open	2,028
L         Cabin length         1,678           M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	J	Unladen boot sill height	724
M         Front elbow width         1,384           M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	K	Ground clearance, laden	120
M1         Rear elbow width         1,390           N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	L		1,678
N         Front shoulder width         1,365           N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	M	Front elbow width	1,384
N1         Rear shoulder width         1,320           P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	M1	Rear elbow width	1,390
P         Front headroom at 14°         904           Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685			
Q         Rear headroom at 14°         826           Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	N1	Rear shoulder width	1,320
Y         Maximum boot entry width         941           Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685	Р	Front headroom at 14°	904
Y1         Lower boot entry width         899           Y2         Interior width between wheel arches         1,037           Z         Boot opening height         685		Rear headroom at 14°	826
Y2 Interior width between wheel arches 1,037 Z Boot opening height 685	•		*
Z Boot opening height 685	Y1		899
2 Book opening neight		Interior width between wheel arches	
71 Maximum loading length with rear bench seat folded 1 426	_		685
21 Maximum localing longer with roar porton sour folion	Z1	Maximum loading length with rear bench seat folded	1,426
Z2 Height under shelf 622			
Z3 Length of load behind seats 580	Z3	Length of load behind seats	580

## TECHNICAL SPECIFICATIONS

Approval types	AGVYA0
Number of seats FNGINE	5
Engine type	5AGEN2
Electric motor technology	Synchronous with rotor coil
EEC maximum power (kW/hp) / at maximum rpm	65(88) / 3,000 - 11,300
EEC peak torque (Nm) / at maximum rpm	220 / 250 - 2,500
BATTERY	
Technology	Lithium Ion
Total voltage	400
Number of modules / cells	12 / 192
On-board power (kWh)	22
Battery weight (kg) CHARGING	290
CHANGING	Adoptable for single or three phase
Chameleon™ Charger	Adaptable for single or three-phase power from 3 - 43 kW
	3 kW (single-phase 16 A Wall-Box) = 9 h
Charging time	22 kW (three-phase 32 A charge point) = 1 h (80% battery charge leve 43 kW (three-phase 63 A charge point) = 30 min (80% battery charge level)
GEARBOX	
Gearbox type	Gearbox with single-speed reduction gear bar
Number of forward ratios PERFORMANCE	1
Top speed (mph)	84
0-30 mph - 0-62 mph	4-13.5
EEC FUEL CONSUMPTION Standard no. 93/116	
NEDC(1) driving range (miles)	130(2)
Likely driving range in suburban driving: winter season / warmer season (miles)	62/90
Standardized consumption (Wh/km)	146
CO <sub>2</sub> (g/km) <sup>(3)</sup>	0
Urban / extra-urban / mixed conditions (L/km) <sup>(3)</sup>	0/0/0
STEERING	
Assisted	Yes (electric)
Turning circle between kerbs (m)	10.56
Number of steering wheel turns  AXLES	2.73
Front/rear axle types	Pseudo McPherson / Torsion beam
	rear axle
Ø front/rear anti-roll bars (mm)	23 / 25
WHEELS AND TYRES  Standard wheel rime (")	15" (Evargasian) : 16" (7EN INTENS
Standard wheel rims (")	15" (Expression) ; 16" (ZEN, INTENS
Tyre dimensions	MICHELIN ENERGY™ E-V tyres: 185 65 R15 and 195 / 55 R16
BRAKING	
Continental TEVES ABS	Yes
Emergency Brake Assist (EBA)	Yes
Electronic brake force distribution	Yes
ESP with UCL	Yes (+ASR)
Front: solid disc (SD), ventilated disc (VD) Ø (mm)	Ventilated disks, 258
Rear: drum (D), solid disc (SD), ventilated disc (VD) Ø (mm)	9" drum
Parking brake	Manual
AERODYNAMICS AND CAPACITY SCX	Λ 7E
SCX Fuel tank (L)	0.75 0
WEIGHT (kg)	U
Unladen kerb weight	1,468
Unladen kerb weight on front / rear	871 / 597
	1,943
Max. gross vehicle weight (GVW)	1,070
	1,023 / 920
Max. gross vehicle weight (GVW) Within the max. allowable front/rear GVW Payload (PL) (Expression model with no options / Dynamique Zen and Dynamique Intens with all options)	· · · · · · · · · · · · · · · · · · ·



## THE 4+ PACKAGE WORTH AT LEAST £1,000\* COMES AS STANDARD WITH YOUR NEW RENAULT CAR, VAN OR Z.E.VEHICLE.

## 4 - WARRANTY

Your vehicle is covered by a warranty package for up to 48 months. The first 2 years are unlimited mileage, followed by a further 2 years up to 100, 000 miles. Your Dealer is able to repair or replace, without charge, parts that are found to have a material or assembly defect that is recognised by Renault

### 4 - ROADSIDE COVER

Any problems and we'll provide emergency roadside repairs or tow you to the nearest Renault dealer. This service is a vailable 24 hours a day, every day of the year. We'll provide home start and roadside for 48 months, with additional recovery, onward travel and European cover for the first three years.

## 4 - SERVICING

Your vehicle is covered for free servicing during your first four years of ownership, or your first 48,000 miles (80,000 miles for vans), whichever comes first. That covers everything required in the manufacturer's minimum maintenance programme including parts, labour and VAT, but excluding normal wear-and-tear items, such as brake pads, windscreen wipers or tyres.

## 4 - FINANCE PACKAGE

The **RENAULT 4+** package is available with or without a finance package, it's your choice. Simplify your cash flow with fixed monthly payments with Renault Selections (\*cars only) or Hire Purchase finance packages. Cash offers also available.







\*4+ package is included as standard on eligible vehicles. The value of the package (with the exception of Twizy) is based on £80 for 4th year Roadside Assistance cover and between £305 and £720 for 4th year warranty cover, depending on the Renault model. Servicing also varies between £305 use £1,214 depending on vehicle and servicing in line with manufacturer's minimum maintenance programme based on an average national hourly labour rate of £70. Figures for illustration purposes only. No cash alternative. Vehicles are covered by a warranty package for up to 48 months. The first 2 years are unlimited mileage, followed by a further 2 years up to 100,000 miles. Please see warranty terms and conditions (www.renault.co.uk/warranty) for unther details. Servicing offer covers cars for 4 years or 48,000 miles and vans for 4 years or 80,000 miles whichever comes first. Services must be carried out in line with the manufacturer's minimum maintenance programme requirements and servicing intervals, and can only be carried out at a Renault Approved UK outlet. Renault Assistance Roadside Cover provided from month 0 to 36 includes assistance at the roadside and home, national recovery, onward travel and European cover. Cover from month 37 to 48 includes Roadside and Homestart (including a local tow to an authorised Renault dealer). Visit www.renault.co.uk/4plus.

#### RENAULT INSURANCE

A car as well designed as your Renault deserves an insurance policy to match. Renault Insurance has been specifically created to provide superb protection for you and your car. In addition to a very competitive premium, Renault Insurance also includes: Renault Genuine parts fitted in Renault Accident Repair Centres, protecting your 12 year anti-corrosion warranty; repairs guaranteed for 3 years; a courtesy car for the duration of any repairs - subject to availability when you use an approved repairer; payment by instalments - subject to status.

Lines open 8am – 8pm weekdays, 9am – 5pm Saturdays and 10am – 3pm Sundays. Calls may be recorded. All quotes are based on individual circumstance and subject to insurers underwriting criteria. Renault Insurance is arranged and administered by Equity Direct Broking Limited, which is authorised and regulated by the Financial Services Authority, Registered Office: Library House, New Road, Brentwood, Essex, CM14 4GD.Registered in England and Wales No. 6710272

Renault Z.E. Insurance: 0800 500 3108 www.renaultinsurance.co.uk

CUSTOMER RELATIONS Renault knows the value of communicating with its customers and we have established effective ways to keep in touch with you. If after speaking to your local Renault dealership you are not completely satisfied, please contact the Renault UK Customer Relations Department on 084x pointment on 084x pointment on 084x pointment of 084x poi



(Enter Renault's world at www.renault.tv)



